

From Internship to Apprenticeship - How Kayleigh Found Her Confidence with DurhamEnable Transcript

[Audio: Upbeat music plays during clip.]

[Video Clip: James and Kayleigh chatting and walking beside a main road.]

[James Merrington] So my name's James Merrington and I'm an In Work Support and Training Officer for DurhamEnable. The work that we do is massively important. The Supported Internship, it's not work experience, it's a pathway into employment in a way that we're giving them real work-based experience. Seventy-five percent of their time is spent in a real workplace, with real colleagues in a real team, and you don't get that experience anywhere else.

[Video Clip: James, Kayleigh, and Phil, sitting around a table in an office chatting. James then writes on his notepad.]

[James Merrington] I went along and I met Kayleigh and met her mum at, just at a house visit, when we completed a vocational profile over a couple of sessions. Got to know her really, really well, found out about how she found education, how she found her Travel and Tourism qualification that she did, what her hopes are, what her ambitions are, what support she needs, and really worked with her to try and find what, you know, her ideal internship placement.

[Kayleigh Askew] My role at Durham County Council is I am a Learning and Development Petitioner Apprentice. I was supported by DurhamEnable because I was on the Supported Internship programme, which means that I was encouraged to look for job opportunities whenever possible, and I was, and I applied for four different apprenticeship roles, and I achieved interviews of all of them.

[Video: Kayleigh sitting at a desk in an office and typing on a laptop computer.]

[Kayleigh Askew] Before the interviews, I was able to list out reasonable adjustments that I might have, that I might need for my interviews, and I sent them all off to the interviewers and they all accepted them.

When I first started this role, it supported me by being with me, helping me out with tasks, helping me to like, explain tasks more, like help me to install my role and what it entailed.

[Phil Gwilym] My name's Phil Gwilym and I'm Learning and Development Manager within HR. Kayleigh, fortunately, was on an internship with DurhamEnable at that time. I suggested if Kayleigh was available, we could certainly accommodate her one day a week.

[Video: Kayleigh and Phil talking. Kayleigh working on her laptop computer while Phil watches.]

[Phil Gwilym] We are looking now to extend her into the practitioner part of the Learning and Development role. You know, we're all over the moon with how she's performing.

[Kayleigh] I enjoy working for Durham County Council. The work is quite, like, good to do. It's not too hard, but not too easy either, which is a good balance.

I would recommend DurhamEnable to other people because, like, whatever your disabilities are, if you want a job, then they'll help you, like, achieve that.

[Text: DurhamLearn logo. If you want more information on Supported Internships please contact DurhamLearn. Website: durhamlearncourses.org, Email: durhamlearn@durhamgov.uk, Tel: DurhamLearn on 03000 266 115.]

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