

Transcript – Carole Easy Read Language Day

[Soundtrack: Upbeat music plays throughout the video.]

[Video: Talking head of Carole Hughes.]

[Carole] I currently have a case load of jobseekers who actually are deaf. I feel it's important to have accessible options for deaf people or people with hearing loss as you want to offer an inclusive service. That's very important to us. As an adaptation I would arrange a BSL interpreter if required, and also arrange to meet a jobseeker at their chosen establishment, whether it be at home or in the community. The use of the technology is becoming more available to support deaf people. Sign Videos offer a relay service which can be used at work or at home and can be accessed 24 hours a day. There's a lot of advances being made in automatic speech recognition which convert spoken language into text. Rodger Voice is an app which transcribes your calls at a real time.

[Video: DurhamEnable logo]