

DurhamEnable graded 'Excellent' by British Association for Supported Employment

DurhamEnable has been recognised as an upcoming "market leader" among Supported Employment services after being graded as 'Excellent' in a recent external audit.

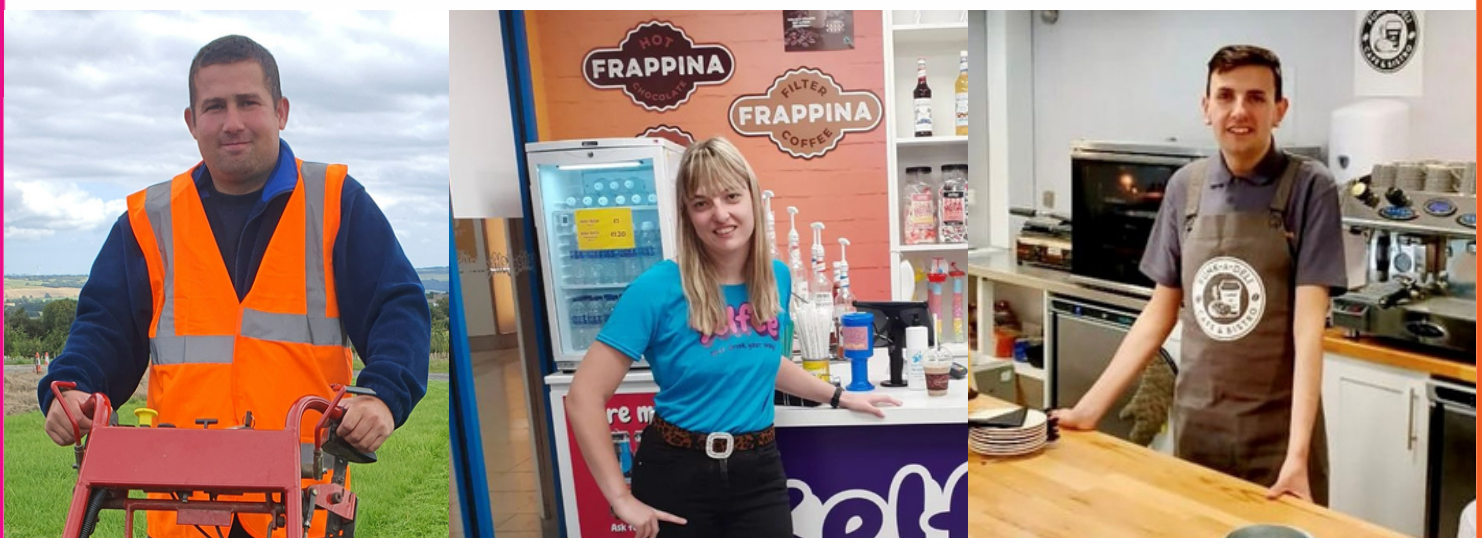
The service achieved an overall rating of 92% against the Supported Employment Quality Framework which BASE uses to independently assess key areas of a service's operations.

Key strengths raised in the report were the "supportive, professional relationships and regular engagement" between DurhamEnable staff and jobseekers, as well as the positive impacts on employers and use of local partner organisations.

The report also praised the labour market knowledge of staff, and their knowledge of supported employment, as well as how training from DurhamEnable has helped to have a positive impact on inclusive employment in County Durham.

The report said: "Many of the employers described taking ownership of supporting their employees following awareness training and support from DurhamEnable."

"All employers spoke highly of support received by the DurhamEnable service." The audit team added.



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DurhamEnable is part-funded by the European Social Fund.



DurhamEnable Manager Ramsay Taylor said: "This result is a credit to the dedication and hard work of the entire team. Every day we strive to improve our service and raise the aspirations for disabled jobseekers or those with severe and complex mental health needs. We believe everyone can work in the right job with the right support. This result proves we all believe in this value and it is at the heart of everything we do."

He added: "It is so important to strive for quality services and to keep improving, we want our commissioners, stakeholders and the public to know that money is being well-spent. That a high-quality local service is succeeding and the people we support and our employers are thriving. Here in County Durham we have an opportunity to cement Supported Employment as a key, statutory public service and we will continue to show our commitment and dedication to those we support every day."

As of October 2023....

DurhamEnable has supported

807

People seeking work

And has achieved

191

Job outcomes

52% of people supported have achieved a positive outcome with DurhamEnable, such as employment, education, or training.

82% of people reported having higher aspirations after receiving support.

96% of people feel they have improved their skills.

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